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Help Desk / Privacy

With over 24 years experience in the adult retail industry, we understand that your right to privacy is of the utmost importance. To that end, we are committed to the protection of your personal information. Any information we collect from you is used only to fulfil your order and enhance your shopping experience. Our privacy policy appears below in detail. You may also wish to look at the related **security information** we provide.

What Information Do You Collect?

What information do you gather from subscribers to your email update service?

We gather your email address only. We use your email address to send out occasional newsletters about special promotions and new products at the adultshop.com site. You may unsubscribe from this service at any time.

What information do you gather from customers (those making a purchase)?

We gather your name, email address, credit card details and physical address, which are used to fulfil your order. We keep name and address details in a secure area of our system to make ordering easier the next time you visit. No credit card details are retained.

What information do you gather from questionnaires and competitions?

We will gather your email address to advise you if you have won a prize. We may also ask for other information such as gender, age and country. No respondent is identified as an individual. We use this information in an aggregated form only to help us enhance our website and our range of products.

What if I contact you?

We may keep a copy of any correspondence from you.

Who Do You Share Information With?

We do not sell, trade or rent user information to anyone.

In order to transfer payment for your order, your credit card details will be sent in encrypted form to your bank for clearance. No credit card details are stored after this clearance.

AdultShop.com operates its own warehouses and customer service department. Unlike other online adult retailers, when you shop with us and we fill your order, your details never leave AdultShop.com.

Your name and address will be supplied to our transportation company so your order can be delivered.

Under What Circumstances Will You Contact Me?

If you have elected to, you will receive an email confirming placement of your order.

If your order, for whatever reason, cannot be shipped within 48 hours, one of our customer service representatives will contact you via email.

If your order does not contain enough information (eg address details) for us to complete it, one of our customer service representatives will contact you

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- [XXX Factor](#)
- [Investors](#)
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Super Specials



Flashing Dolphin

Was \$86.95

Now \$56.95



Raging Hard On

Was \$94.95

Now \$63.95



via email.

If you have elected to, you will receive an email confirming shipment of your order.

If you have elected to, you will receive occasional email newsletters from us. You may cancel these at any time.

We may contact you and pass on your details to third-parties if we believe you have violated the terms and conditions associated with using AdultShop.com, or, we believe you to be involved in activities harmful to AdultShop.com or other users of AdultShop.com.

What About Cookies?

We use cookies (a small piece of text placed on your hard drive) so that you may browse our shop and purchase goods. Our cookie contains only a unique number and is valid for a 30 day period whilst you complete your shopping. This enables you to leave products in your shopping cart for up to 30 days before they are removed.

Please note that other sites with links to adultshop.com (eg. sites we advertise with) may use cookies and may collect additional information about you. We are not responsible for the information policies of these sites and users may wish to acquaint themselves with the privacy policies of those other sites.

Summary

AdultShop.com undertakes that it will never;

- Sell, trade or rent any of your personal details to any other company or organization.
- Send you promotional email unless you have requested it.

Our business success depends on our discretion and our understanding of the importance of your privacy. If you have suggestions for enhancing our privacy policy, please contact me directly.



Malcolm Day
Managing Director
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We strive to provide the best in discreet timely customer service.

If you have a query, please contact... [Customer Service](#)

Problems with the website? Email our [Webmaster](#).

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