

Have a question about Google Accounts?

Accounts Help

ACCOUNTS


Managing and using Google products

Download your data

You can export and download your data from the Google products you use, like your email, calendar, and photos. In a few easy steps, create an archive to keep for your records or use the data in another service.

Create an archive of your data

First, choose which products to include

1. Visit the [Download your data](#) page. You might have to sign in to your Google Account.
2. Choose which Google products to include in your download. To see more details and options for a product, select the Down arrow .
3. Select **Next**.
4. Choose your archive's "File type."

Note: Your content from Google Play Music isn't included when you create an archive. To download your music, use the [Google Play Music Manager](#).


Next, choose how your archive is delivered

When your archive is created by using one of these options, we'll email you a link to its location. Depending on the amount of information in your account, this process could take a few minutes or several hours. Most people get the link to their archive the same day that they request it.

[Send download link via email](#)

[Add to Drive](#)

We'll add your archive to [Google Drive](#) and email you a link to its location. Your data will count toward [your storage](#).

1. For "Delivery method," select **Add to Drive**.
2. Choose **Create archive**.
3. In the email that arrives, click **View in Drive**. You'll see a folder with your data organized by product.
4. To download your data, at the top of the screen, select Download .

[Add to Dropbox](#)

We'll upload your archive to [Dropbox](#) and email you a link to its location.

1. For "Delivery method," select **Add to Dropbox**.
2. Choose **Link account and create archive**.
3. You'll be directed to Dropbox. Sign in to your Dropbox account if prompted.
4. In the Dropbox window that asks if Google Download Your Data can access its own "Apps" folder in your Dropbox, select **Allow**.
5. To keep your data private, make sure you're not sharing this Dropbox folder with anyone else.
6. In the email that arrives, click **View in Dropbox**. You'll be taken to the Dropbox folder with your archive.
7. To download your data, follow Dropbox's process to download files.

Notes

- After you follow these steps, Google Download Your Data will show up in your Dropbox security settings as a linked app. You can remove Google as a linked app at any time. (If you export data to Dropbox in the future, you'll need to give Google access again.)
- When your archive reaches Dropbox, Google is no longer responsible for it. Your archive will be covered by the [Dropbox Terms of Service](#).

[Add to Microsoft OneDrive](#)

Common questions

[Which format should I choose for my data?](#)

[Where should I store my data?](#)

You can store your data anywhere that is safe and has enough room for it. In most cases, it is easiest to download it directly to your computer.

If you use a public computer, store it in Google Drive or an alternate storage space where you are the only user.

Note: If you use Google Drive and plan to delete your Google Account, you'll have to move your archive to a different storage space before deleting your account.

[Why was my archive broken into multiple zip files?](#)

[Why do my archives expire?](#)

[Why do I have to enter my password again when I try to download my archive?](#)

[Why didn't my archive work?](#)

If something goes wrong with your archive or you're not able to make one, try creating another one. This approach often fixes the problem.

[How do I preserve my Gmail labels if I am exporting my mail?](#)

[I'm a Google Apps customer. How do I export my organization's data?](#)

See [Migrate data away from Google Apps](#) for options on how to migrate your organization's email, calendars, documents, and sites.

Send us feedback

[Let us know about your experience](#) downloading your data. By sharing your feedback, you help Google improve this product for you and other people.

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Ashley is an Accounts expert and the author of this help page. Leave her feedback below about how to improve it.

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YES

NO

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